## Public Water Supply District # 1 Of Ralls County, Missouri

## Open Regular Session Board of Directors Meeting September 24, 2024

The Open Regular Session of the Board of Directors of Public Water Supply District No. 1 of Ralls County, Missouri was held September 24, 2024, at the district office, 3316 Market Street, Hannibal, MO beginning time 5:00 p.m. Ronda Barton attested that notice of the meeting was duly and timely posted.

The following were present by Roll Call: President, Martin Judlowe; Vice-President, Michelle Lehenbauer; Directors, Robert Sergent, Joseph Strode, and Aaron Ball. Also present, District Treasurer, Nancy Morris; District Clerk, Ronda Barton; District Engineer, Mark Bross, Klingner & Associates PC; Alliance Local Manager, Tyler Stuhlman; Alliance Director of Operations, Josh Duncan. Also in attendance were customers, Ron and Tonja Wessel.

The meeting was called to order and presided over by President, Martin Judlowe.

Mr. Judlowe called for review of the August 27, 2024, Open Regular Session meeting. Ms. Lehenbauer made a motion to accept the **August 27, 2024, Open Regular Session** meeting minutes. Mr. Strode seconded. All ayes. Motion carried.

The Wessels were welcomed, and they presented their repeated issue with not receiving a bill in the mail, therefore forgotten payments and then penalties. Staff noted many did not receive their September bill due to post office delays, many calls since the end of August when bills were sent out. Discussion occurred regarding post office delivery decline, office procedure for late fee removals, mailed bills timeliness, e-bills, payment options. Staff was directed to inquire about providing the actual bill via e-billing and remove their most recent penalty on the Wessel account. In the same line of discussion, Mr. Stuhlman requested to delay disconnection by one day due to the mail issue and many not getting their bill. Mr. Strode motioned to move cut off to 9/26/24. Ms. Lehenbauer seconded. All ayes. Motion carried.

Mr. Judlowe requested discussion on the District's **Treasury Report** and **Other Financials**. Mr. Stuhlman highlighted each report and with no further discussion, Ms. Lehenbauer motioned to approve the **August Financials** as submitted. Mr. Strode seconded. All ayes. Motion carried.

The **List of Bills** was reported by Mr. Stuhlman. He noted the bills paid for the main replacements were well worth the expense. Of the two completed, Malaruni and Monkey Run, there was estimated to be around 50,000 gpd of water being unaccounted for. With no further discussion, Mr. Sergent motioned to approve as submitted. Mr. Strode seconded. All ayes. Motion carried.

09/24/24

For *Legal Report*, Mr. Stuhlman reported he and Mr. Piontek have a meeting scheduled for 9/25/24 as the outside company Central Power has finished evaluating the generator issues. The board will be provided with all options at the October meeting.

The Operations Report was presented as submitted by Mr. Stuhlman, with no further discussion.

The Engineer's Report was submitted by Mr. Bross.

1A-C) Norwoods WWTF was reported as submitted. He noted budgets, and rates will be required soon. He anticipates a meeting to occur with Mo DNR, prior to receiving SRF loan funds of approximately \$360,000 at a low interest rate.

2) TTHM's, reported as submitted.

There was no Other Old Business for discussion.

Mr. Stuhlman reported on *Other New Business*, the Customer Requests for Adjustment, as submitted. Upon discussion, Mr. Strode motioned to approve. Mr. Sergent seconded. All ayes. Motion carried.

Having no further items for discussion, Mr. Judlowe requested a motion to adjourn. Mr. Strode motioned to adjourn the Open Regular session. Mr. Sergent seconded. All Ayes. Motion carried. The meeting adjourned at 5:45 pm.

Ronda Barton, District Clerk

Martin Judlowe, President